

# Most asked Questions

## **Are we within the areas we service?**

Yes! We have entertainers all over Sydney, Wollongong & Central Coast.

## **When should the entertainer arrive?**

We recommend that the entertainer arrives 15 minutes after the start time of your party to ensure all the kids have arrived! We also recommend that you book the entertainer after any allocated lunch/dinner time to ensure there are no interruptions for the entertainer so we can offer our best service!

## **What do we provide?**

Our Artists will provide everything needed for the entertainment including the music, which is a portable speaker. Our artists bring all their own equipment.

The things we don't provide are tables and chairs, so please make sure you provide these for the artist. An adult sized table & two chairs would be perfect!

## **Cancellation Policy**

All deposit payments are non-refundable. For all bookings we require a 50% deposit.

## **Compliance**

FacepaintingCo. is fully insured \$20 million Public Liability Insurance and all our entertainers have a valid Working With

Children Check, copies of which can be provided to you upon request.

### **How many children can I invite?**

We usually recommend 1 hour if you are having up to 12 children, 1.5hrs if you are having 12-20 children and 2 hours for more than 20 children.

If you're having a party that requires us to cater for each individual child, such as arts & crafts, pass the parcel etc please let us know your final numbers so we can ensure we have enough supplies for all the children, and no one misses out!